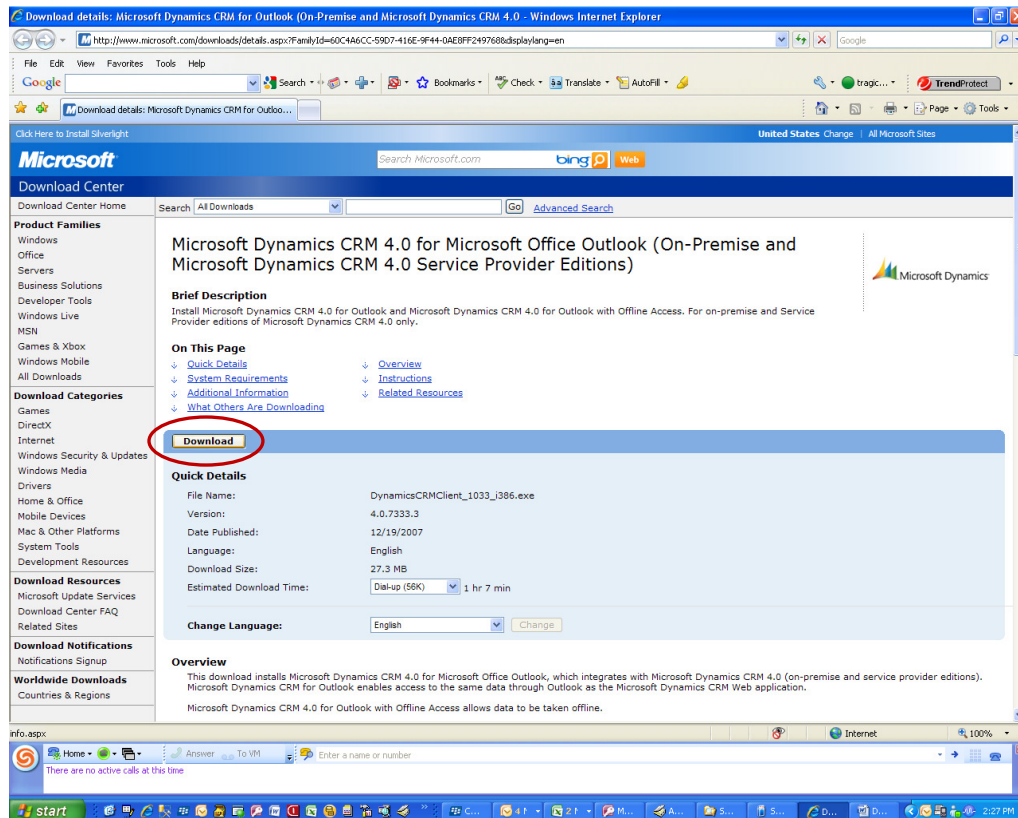


Microsoft Dynamics CRM for Outlook Client Installation Rollup 6

- 1) Create a folder on your desktop by right clicking and choosing New, Folder. Remember what you name it. (e.g. CRM Outlook Install)
- 2) Download and install the client from <http://www.microsoft.com/downloads/details.aspx?FamilyId=60C4A6CC-59D7-416E-9F44-0AE8FF249768&displaylang=en>

Click Download

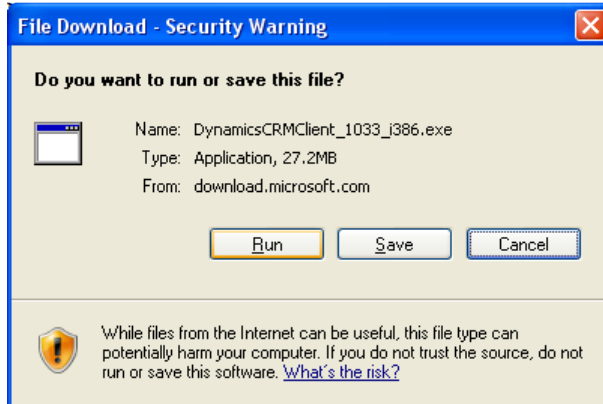


The screenshot shows the Microsoft Download Center page for Microsoft Dynamics CRM 4.0 for Outlook. The page title is "Microsoft Dynamics CRM 4.0 for Microsoft Office Outlook (On-Premise and Microsoft Dynamics CRM 4.0 Service Provider Editions)". The "Download" button is circled in red. The page includes a "Quick Details" section with the following information:

File Name:	DynamicsCRMClient_1033_386.exe
Version:	4.0.7333.3
Date Published:	12/19/2007
Language:	English
Download Size:	27.3 MB
Estimated Download Time:	1 hr 7 min

The "Overview" section states: "This download installs Microsoft Dynamics CRM 4.0 for Microsoft Office Outlook, which integrates with Microsoft Dynamics CRM 4.0 (on-premise and service provider editions). Microsoft Dynamics CRM for Outlook enables access to the same data through Outlook as the Microsoft Dynamics CRM Web application. Microsoft Dynamics CRM 4.0 for Outlook with Offline Access allows data to be taken offline."

Click Run

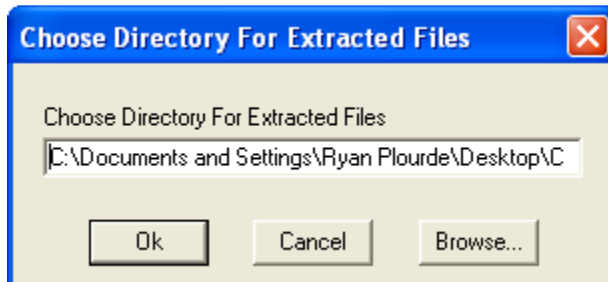


Click Run

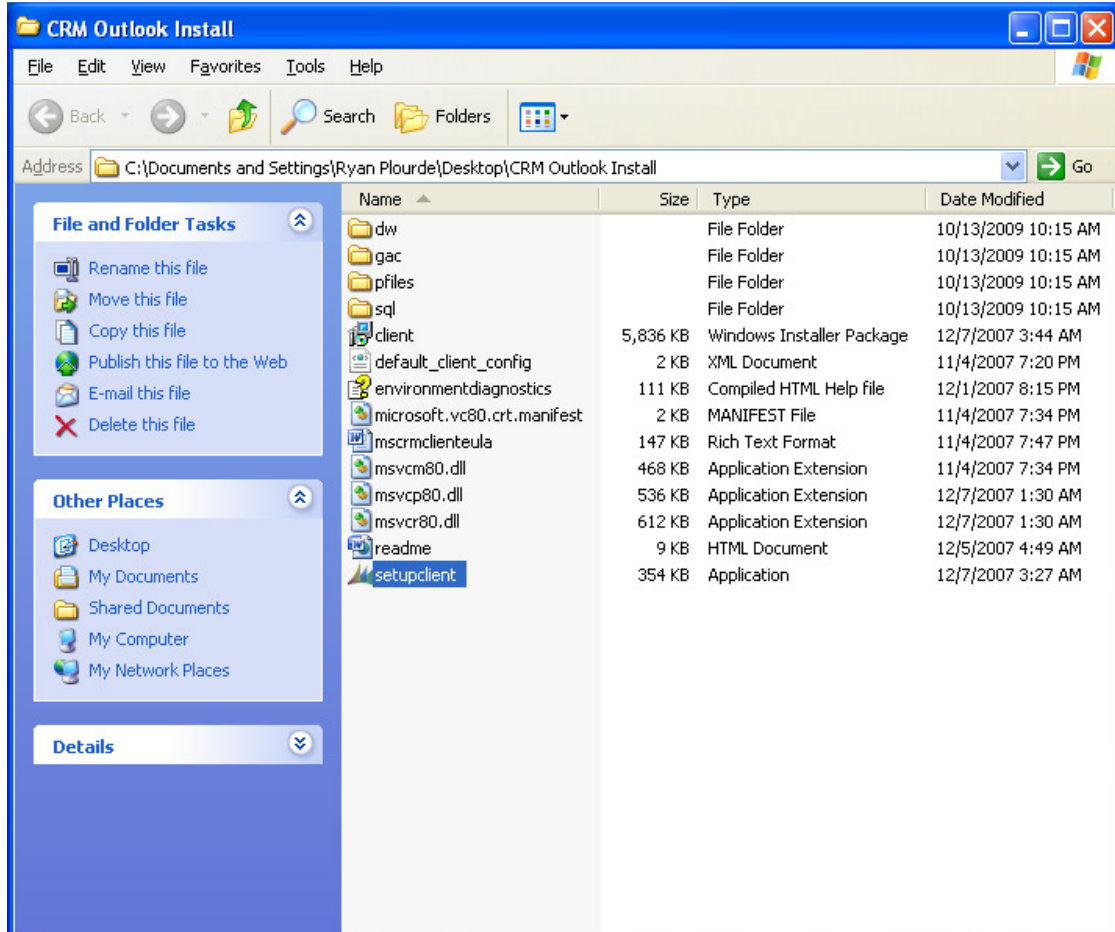


Click Browse and choose the folder you created on your desktop.

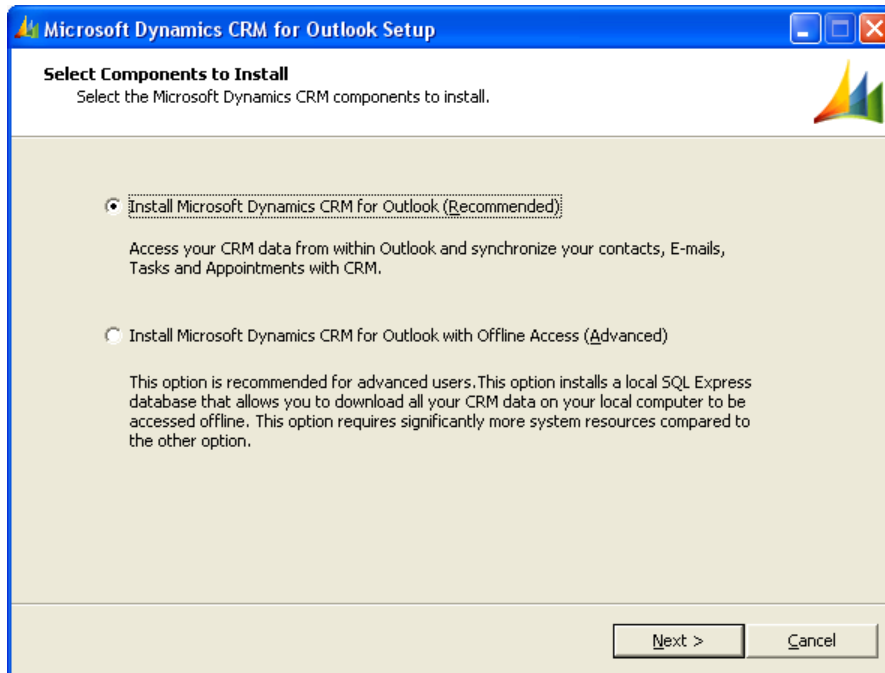
Click Ok



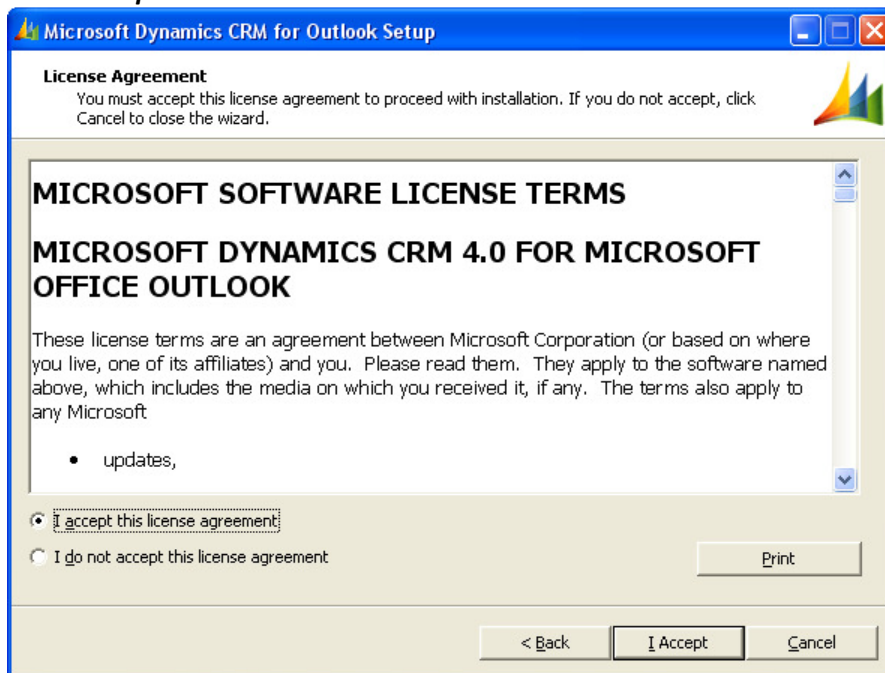
Open the folder that you installed the program in and double click setupclient.exe



Choose Install Microsoft Dynamics CRM for Outlook (Recommended)
Click Next

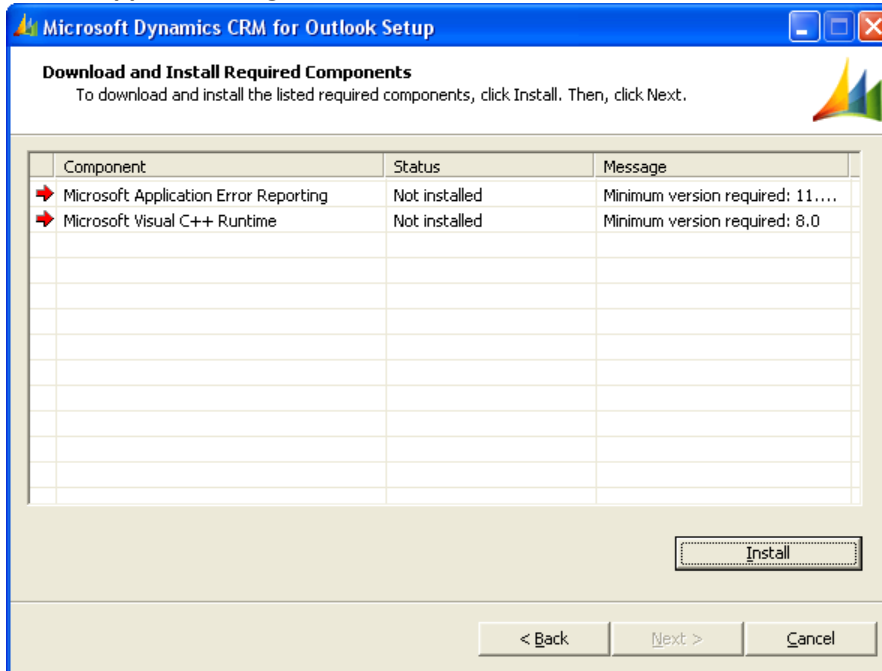


Choose I accept this license agreement
Click I Accept

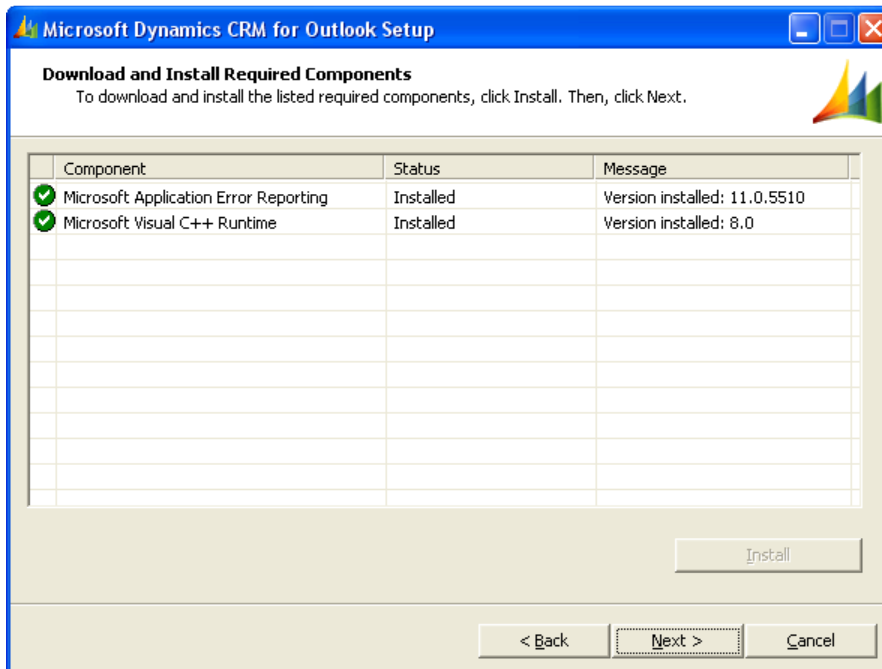


Click Install

If a box appears asking to download Visual C++, choose Yes

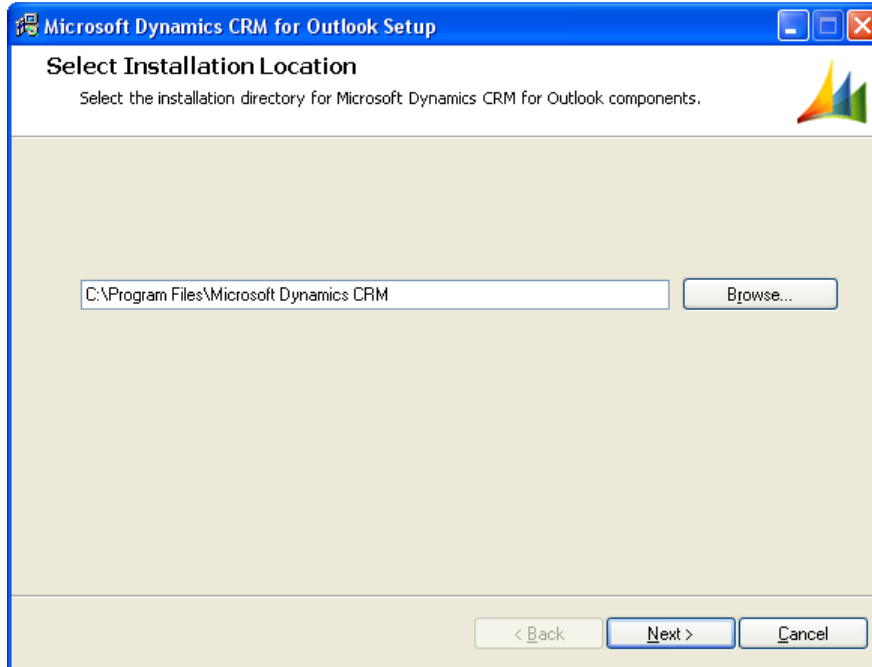


Click Next



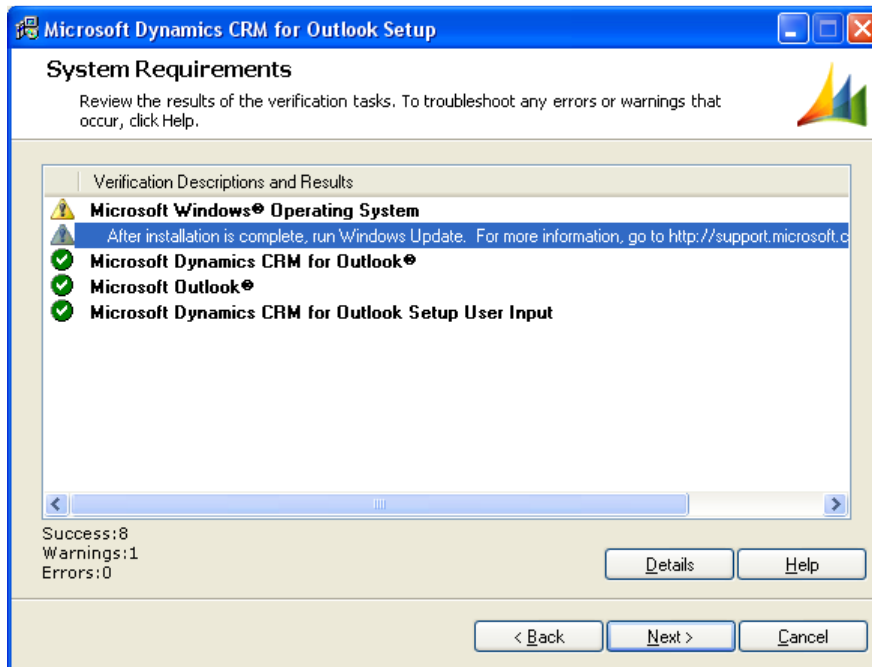
Leave the default installation location

Click Next

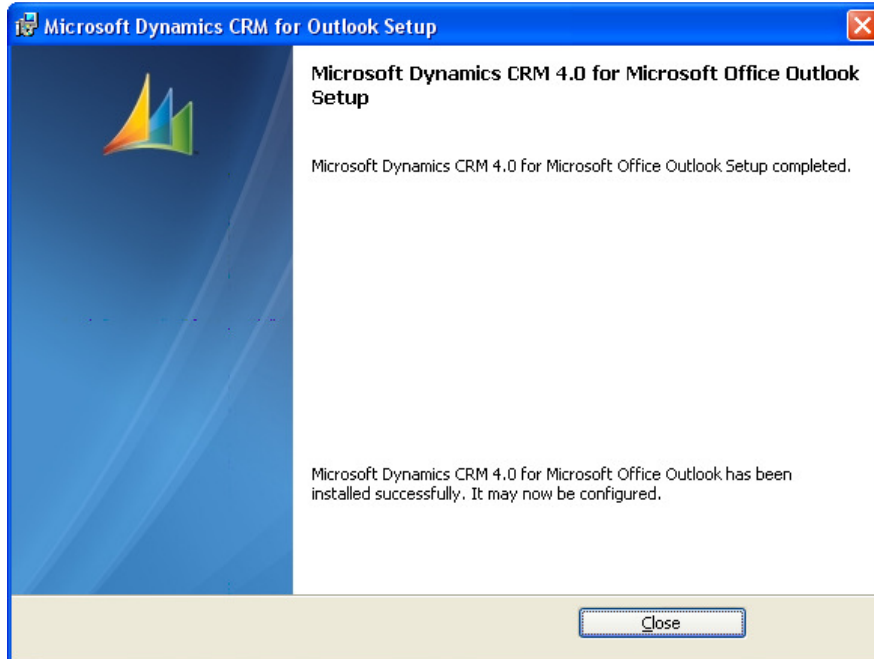


You may see some system requirements information

Click Next



Click Close

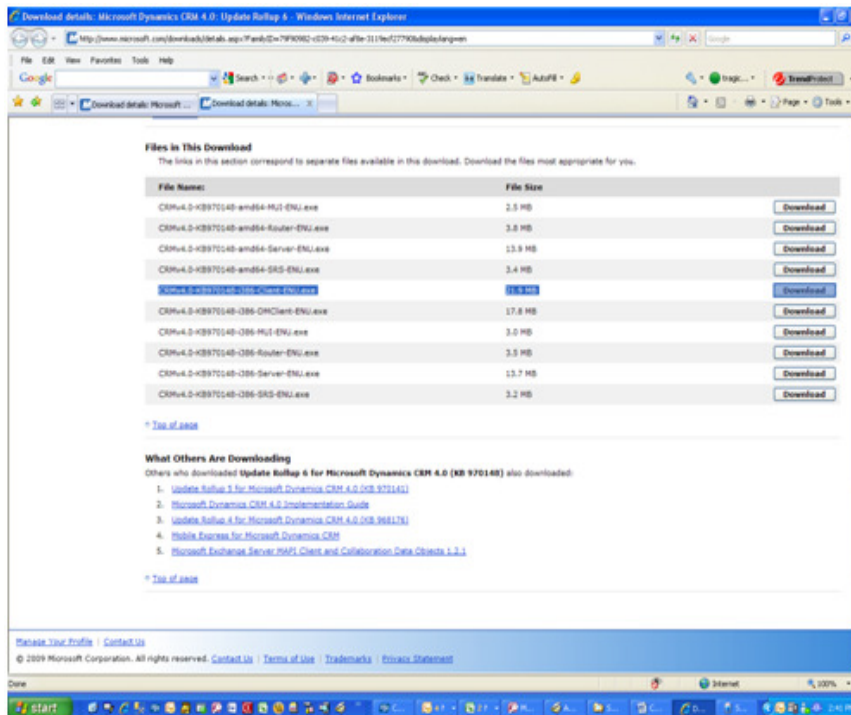


Rollup Installation - Rollup 8

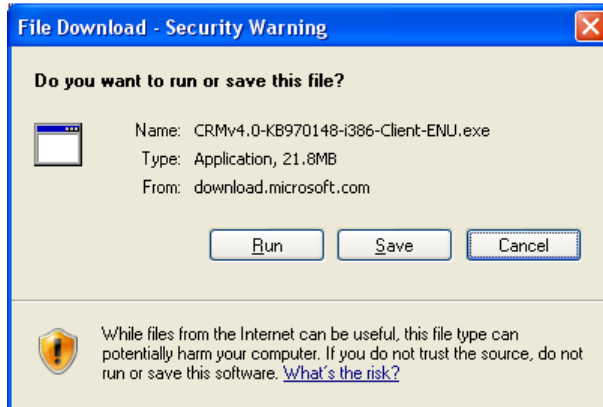
- 1) **Download and install Update Rollup 8 (select the "...-i386-Client" file) from:**
<http://www.microsoft.com/downloads/details.aspx?displaylang=en&FamilyID=c53b2916-6b93-4092-bdd3-a394c96ca000>

Scroll to the bottom of the screen and choose the 5th option down (CRMv4.0-KB975995-i386-Client-ENU.exe)

Click Download



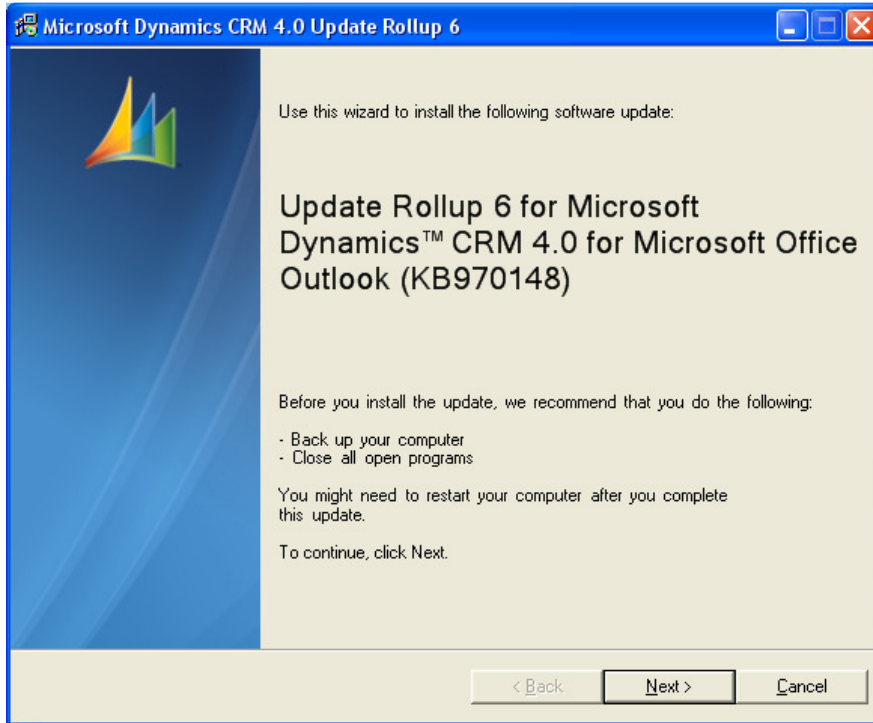
Click Run



Click Run

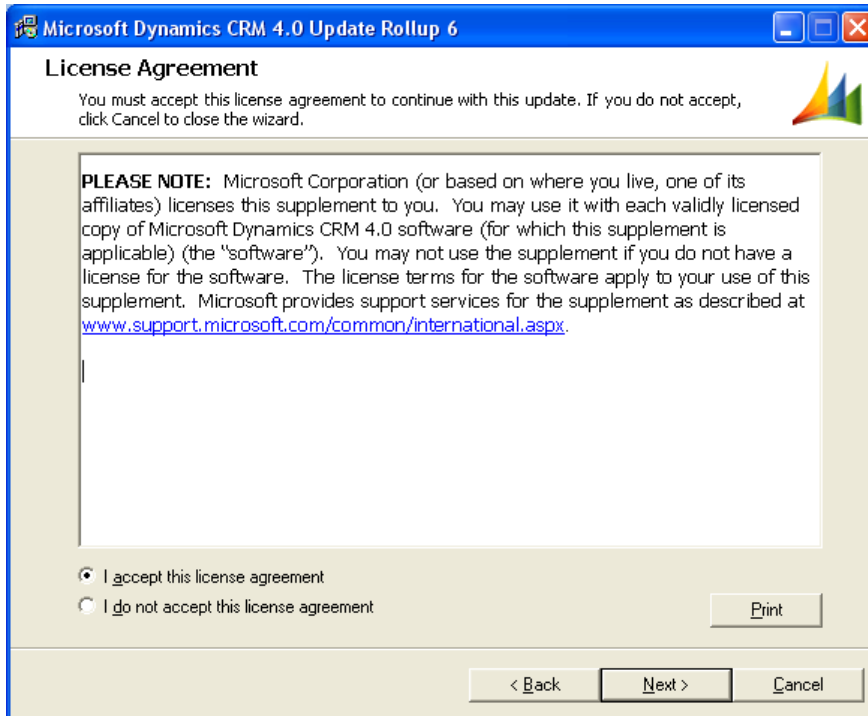


Click Next

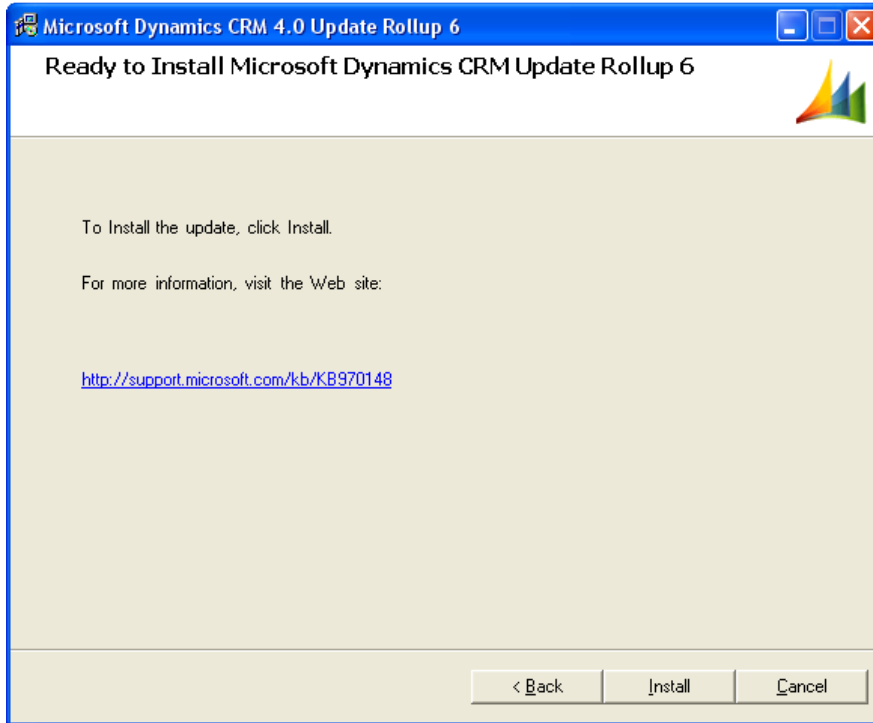


Click I accept this license agreement

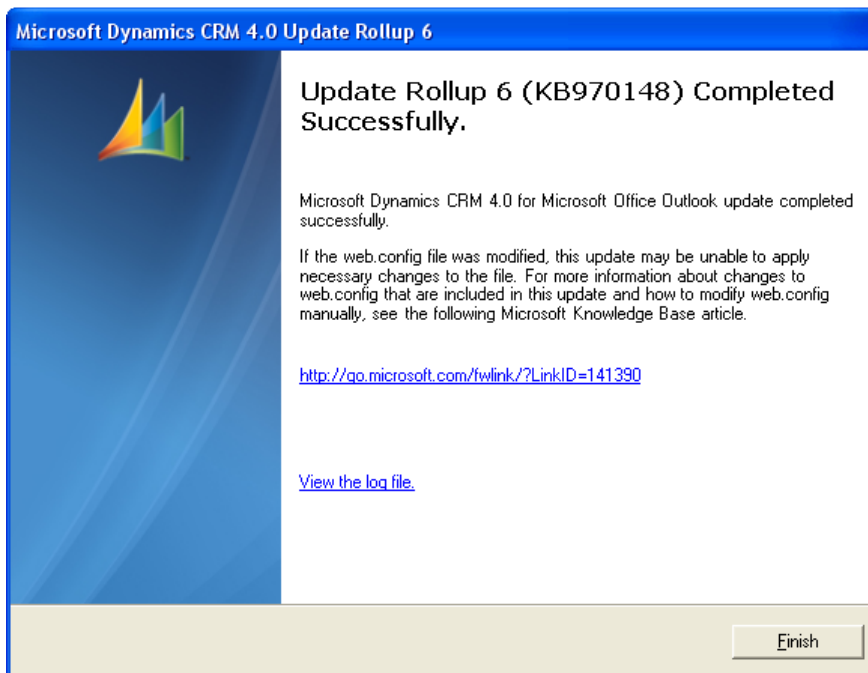
Click Next



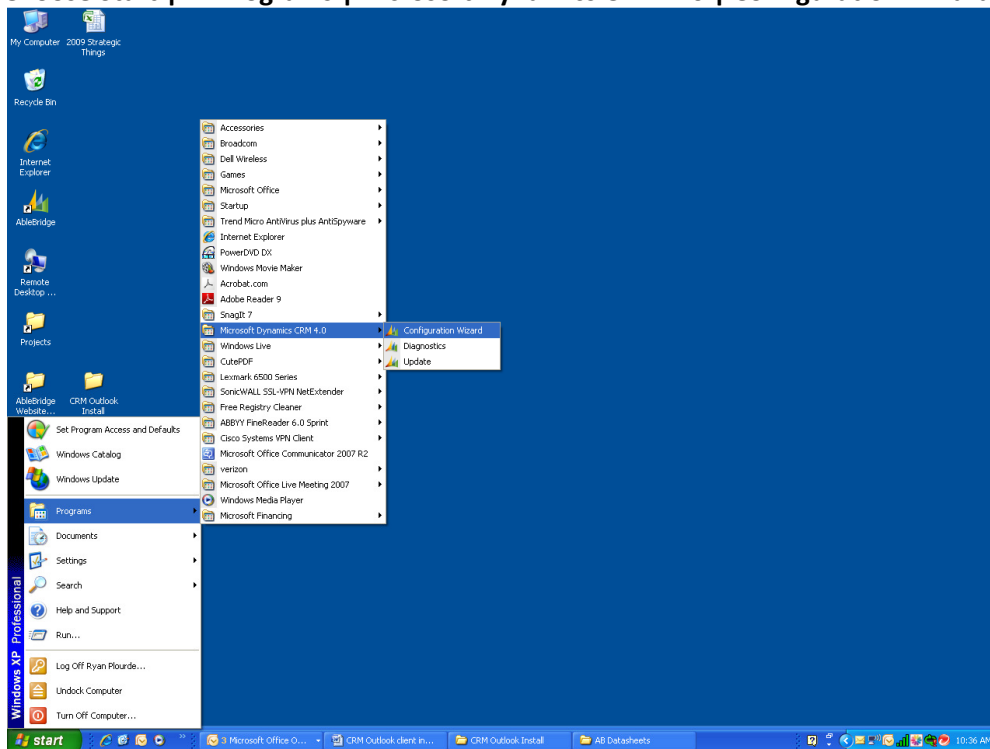
Click Install



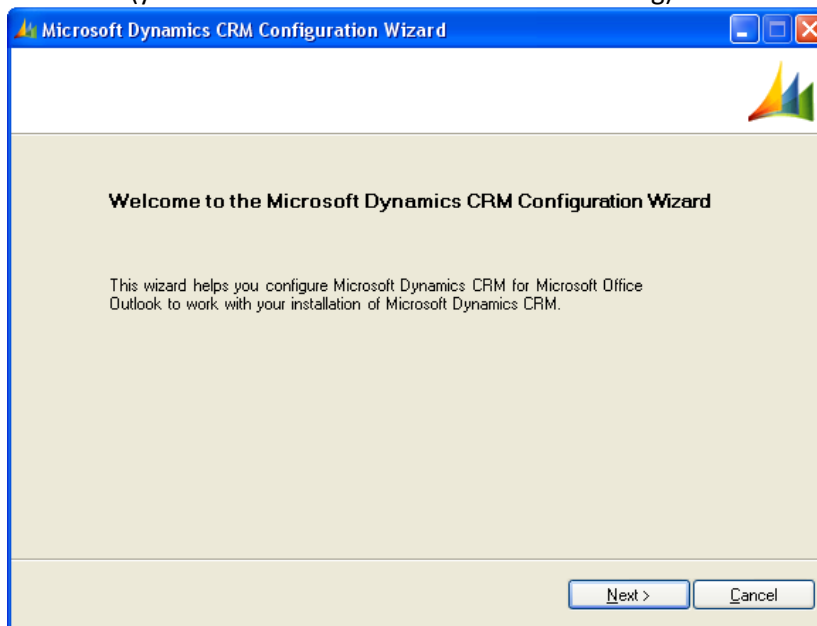
Click Finish



Choose Start | All Programs | Microsoft Dynamics CRM 4.0 | Configuration Wizard

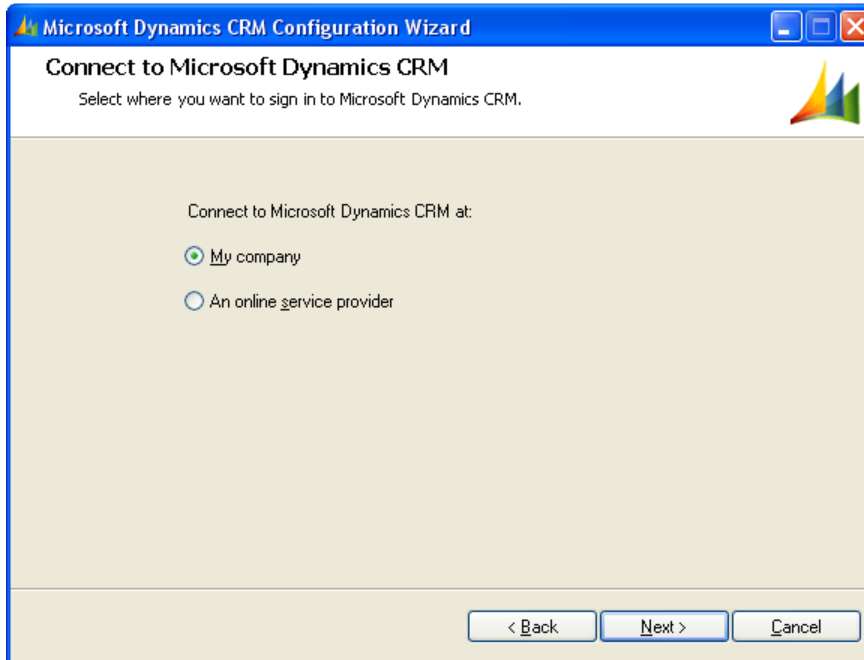


Click Next (you will have to close Outlook if it is running)



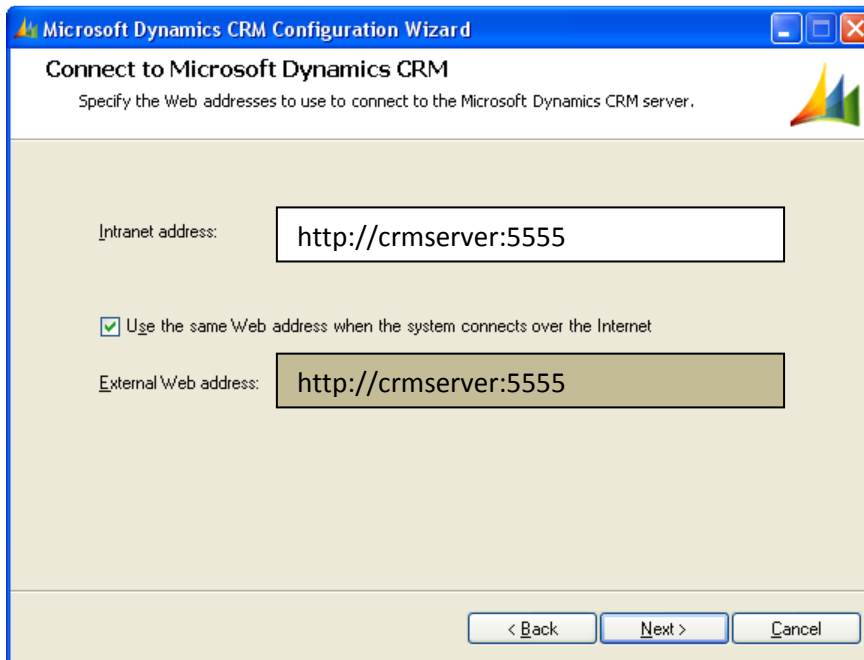
Choose 'My Company' (if you are connected via network / VPN)

Choose 'An online service provider' (if you are connected via Internet only)
Click Next

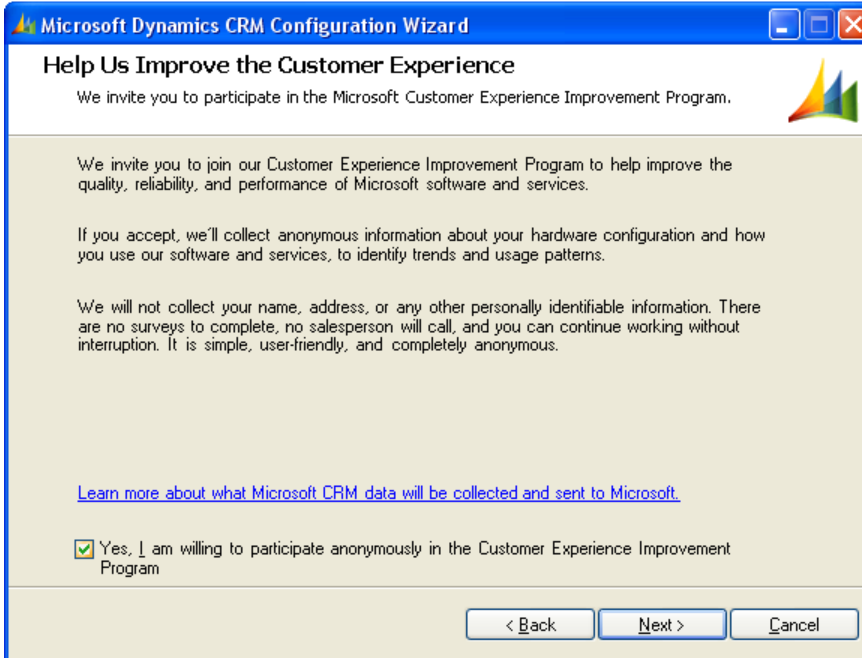


Enter the URL for you use to access CRM. (e.g. <http://crmserver:5555>)
Leave the other defaults

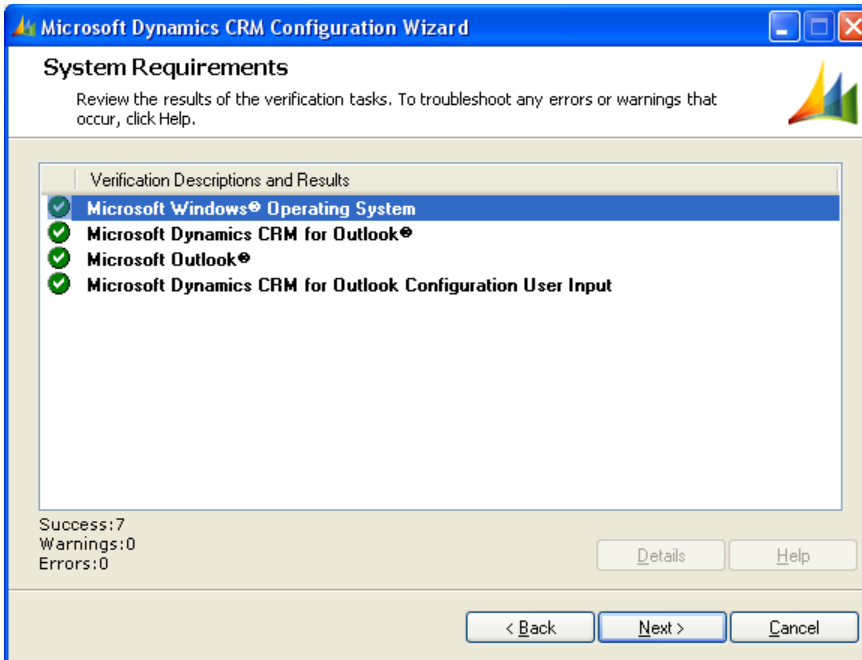
Click Next



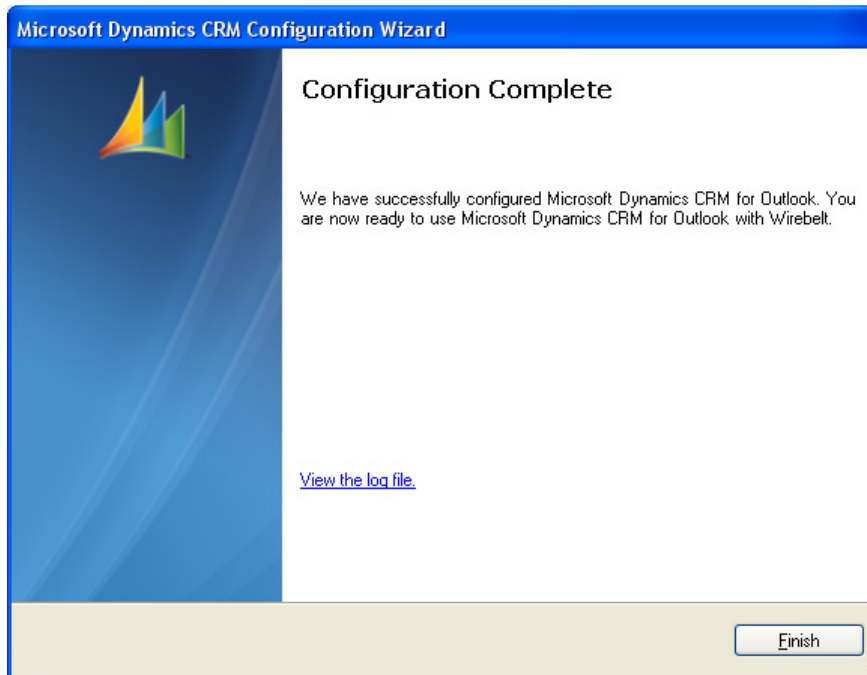
Check the Yes box (if you want to participate)
Click Next



Click Next



Click Finish



Open Outlook (it might take a little longer than usual to load). You will see the CRM features represented as Outlook Folders on the Main Outlook Toolbar.

You're done!!!